



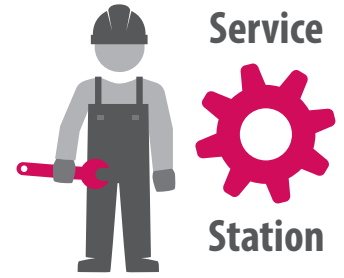
SUPPORT



| SUPPORTED PRODUCTS* | START-UP | TELEPHONE SUPPORT | SKYPE SUPPORT | TEAM VIEWER | TROUBLE SHOOTING ONSITE | OPTIMIZATION ONSITE application / customer | AVAILABILITY  | WARRANTY CLAIMS**  |
|---------------------|----------|-------------------|---------------|-------------|-------------------------|-----------------------------------------------|-----------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------|
| COMBIVERT F4 | X | X | X | X | X | X | X | X |
| COMBIVERT S4 | X | X | X | X | X | X | X | X |
| COMBIVERT F5 | X | X | X | X | X | X | X | X |
| COMBIVERT F6 d-w | X | X | X | X | X | X | X | X |
| COMBIVERT F6 | X | X | X | X | X | X | X | X |
| COMBIVERT G6 | X | X | X | X | X | X | X | X |
| COMBIVERT S6 | X | X | X | X | X | X | X | X |

* = details on request at the Service Partner

** = This service partner is authorized to provide repairs in warranty according to the supported products.



REPAIRS

| SUPPORTED PRODUCTS* | REPAIRS AT THE SERVICE STATION | REPAIRS ONSITE | LOAD TEST POSSIBLE* | SPARE PARTS AVAILABLE (F5, F6 D-W)* |
|---------------------|--------------------------------|----------------|---------------------|-------------------------------------|
| COMBIVERT F4 | X | X | X | X |
| COMBIVERT S4 | X | X | X | X |
| COMBIVERT F5 | X | X | X | X |
| COMBIVERT F6 d-w | X | X | X | X |
| COMBIVERT F6 | X | X | X | X |
| COMBIVERT G6 | X | X | X | X |
| COMBIVERT S6 | X | X | X | X |

* = details on request at the Service Partner