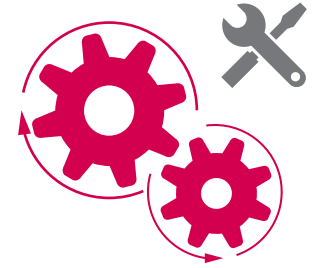



SUPPORT

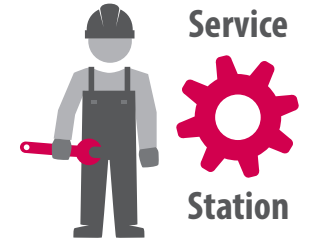


SUPPORTED PRODUCTS*	START-UP conditional	TELEPHONE SUPPORT	SKYPE SUPPORT	TEAM VIEWER	TROUBLE SHOOTING ONSITE conditional	OPTIMIZATION ONSITE application / customer conditional	WARRANTY CLAIMS** 
COMBIVERT F0	X	X	X	X	X	X	X
COMBIVERT F4	X	X	X	X	X	X	X
COMBIVERT S4	X	X	X	X	X	X	X
COMBIVERT F5	X	X	X	X	X	X	X
COMBIVERT R6	X	X	X	X	X	X	X

* = details on request at the Service Partner

** = This service partner is authorized to provide repairs in warranty according to the supported products.

REPAIRS



SUPPORTED PRODUCTS*

REPAIRS AT THE SERVICE STATION

REPAIRS ONSITE conditional

COMBIVERT F0	X	X
COMBIVERT F4	X	X
COMBIVERT S4	X	X
COMBIVERT F5	X	X
COMBIVERT R6	X	X

* = details on request at the Service Partner